

## **JTECH LIMITED Warranty for LinkWear Products**

Limited Warranty: JTECH Global Enterprises warrants that its products will be free from defects in materials and workmanship under normal use, for **one year** from date of shipment, unless otherwise noted on your quotation / invoice. Warranty excludes batteries, power supplies and two-way radio headsets. The full text of the limited warranty is included on our website.

JTECH Global Enterprises, Inc. ("JTECH") warrants that the JTECH products shipped herein match the JTECH products specified on the packing list. Nonconforming goods will be replaced at no charge if returned prepaid to JTECH or an authorized JTECH service center within ten (10) days of purchase with your sales slip as proof of the date of purchase. JTECH further warrants that the JTECH products shipped herein shall be free of defects in materials and workmanship for a period of one (1) year from the date of shipment, or ninety (90) days from receipt by the final purchaser, whichever comes later except for batteries, power supplies, radio headsets and repairs. During the warranty period, defective JTECH products will be repaired without charge for parts and labor. Simply return the defective JTECH product with your sales slip as proof of the date of purchase. Replacement of nonconforming goods and repair of defective JTECH Products are the sole and exclusive remedies available under this warranty. Power supplies, radio headsets and repairs do not have a warranty.

This warranty shall be void if (a) the JTECH products have been tampered with, improperly installed, neglected, modified, abused or misused; (b) anyone other than JTECH employees or authorized JTECH service representatives provide service on or to the JTECH products; (c) the serial numbers are not intact; or (d) the JTECH Products are installed by any entity other than JTECH authorized agencies.

THIS WARRANTY COVERS JTECH PRODUCTS AND IS NOT EXTENDED TO ASSOCIATED NON-JTECH PRODUCTS OR ACCESSORIES, OR ANY DAMAGE TO JTECH PRODUCTS CAUSED BY SUCH NON-JTECH PRODUCTS OR ACCESSORIES. IN NO EVENT WILL HME BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LOSS OF PROFITS ARISING FROM THE USE OF OR INABILITY TO USE ANY JTECH PRODUCTS, OR FROM ACCIDENTS OR ACTS OF GOD.

JTECH MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO JTECH PRODUCTS EXCEPT AS SPECIFICALLY SET FORTH ABOVE.

This warranty is provided to the original purchaser of the JTECH products described on this packing list and is non-transferable without the written permission of JTECH.

### **Return Policy:**

All sales final. No returns accepted unless authorized by JTECH, An HME Company within 30 days of invoice. A 15% restocking charge will be assessed on all returns. Returns must be freight prepaid with a JTECH, An HME Company pre-authorized number noted on the outside of the package. All freight collect or packages without an authorization number will be refused and returned. Packages without an RMA number will be subject to delays in processing.

### **Regulatory Compliance:**

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

### **Shipping and Delivery:**

All costs of shipping, return shipping, customs clearance, duties and other similar charges related to JTECH Products will be borne by the end user. U.S. Shipments are F.O.B. JTECH, An HME Company, Suwanee, Georgia via UPS. Canadian shipments are F.O.B. JTECH Global Enterprises Inc., Duluth, Georgia via standard UPS Express. International shipments are F.O.B. JTECH Global Enterprises Inc., Duluth, Georgia or Gyeonggi-Do, Korea via best method at JTECH's discretion. The above conditions will apply unless instructed otherwise.

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