

NoQ

GUEST PAGING SYSTEM



USER GUIDE

www.CustomerPaging.com

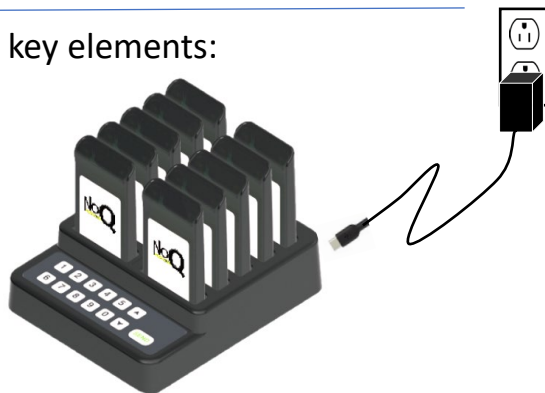
866.784.0022

Model Number: LTR7500-01

Components

Your NoQ paging system is comprised of three key elements:

- The NoQ All in One Transmitter & Charger
- The NoQ Pagers
- Transmitter USB C Power Supply



Quick Setup

- Connect the USB C power supply to the All-in-One NoQ transmitter, and then plug it into a standard 110-240 volts outlet. The transmitter will display 4 dashes (- - - -).
- Insert pagers into the charger slots. A red light will illuminate on each pager, indicating proper charging. Please take note of the following:
 - 'LO' on the number display means the battery is low and cannot be used.
 - Allow 4 hours for a complete charge of the pagers.

System Use

Distributing a Pager

- Remove a NoQ pager from the charger.
- The pager will flash, vibrate or beep to preview what the alert will look like for the guest.
- Hand the pager to the guest, stating that the pager will activate when they have been paged.

Paging a Guest

- To page a guest, enter the 1 to 3-digit pager number into the transmitter and press **SEND**.
- The pager will alert until it is returned to the charger.

SYSTEM SETTINGS

Default Settings:

- Pager will flash, vibrate and beep (60 sec – 60 sec – 10 sec)
- Out of Range is set to OFF

PROGRAMMING MODE:

1. On the transmitter, press and hold the **UP & DOWN** arrow key for 4 seconds.
2. Display will show a non-blinking 4 dashes.
3. Use password **1379** and press **SEND**.
4. Use the **UP** and **DOWN** arrow key to scroll through the menus ([see below](#)).
5. Press **SEND** to choose the appropriate menu option.
6. **SAVE** the changes.
7. Press and hold the **DOWN** arrow key to exit the programming menu.

Setting the Alert Type and Time

This enables you to change the number of cycles the pager will flash, vibrate & beep.

1. Scroll until the display reads **ALt**, press **SEND**.
The transmitter will display the current alert type + alert time setting. The 1st letter represents the alert type, followed by 2 numbers indicating the alert time.

2. Press the **UP**-arrow key to navigate to different time.
3. Press **SEND** to save and proceed to the next alert type (flash & beep) setting.

4. Select the desired alert time
5. Press **SEND** to return to the main menu.

*For example, if you set the transmitter to **U_01**, **F_02** & **B_01**, pager will vibrate for 8 seconds, flash for 15 seconds and beep for 8 seconds.*

5. **SAVE** the changes
6. Press and hold the **DOWN** arrow key to exit the programming menu.



| Alert Type | Alert Time |
|------------------|------------------------|
| U = Vibe | 01 = 8 sec |
| F = Flash | 02 = 15 sec |
| B = Beep | 03 = 30 sec |
| | 04 = 60 sec |
| | 05 = 120 sec |
| | 07 = Continuous |
| | 0F = Disabled |

Out of Range

With this feature, the pagers will beep when taken out of range of the transmitter to inform the guest that they are too far away and will miss their page. The alert will automatically stop when the pager is back within range.

Turning the Out of Range On/Off

1. Remove all pagers from the charging unit.
2. Scroll to the **Out of Range (oor)** menu, press the **SEND** key.
3. Use the **UP** to switch between enabling and disabling the out-of-range feature.
4. Choose the desired function.
5. Press the **SEND** key to enable the out-of-range function on the pager.
6. Place the pagers back to the charging slots.
7. Press and hold the **DOWN** arrow key to exit the programming menu.

Range Test

Activating this feature and moving around with your pagers will help you assess the range of your transmitter. During the range test, the transmitter will send a signal to the pagers, causing them to light up each time they receive the message.

To ensure the most accurate reading, use three pagers during the range test. When you have reached a point where ALL three pagers fail to receive two consecutive pages, you are considered out of range.

Performing Range Test

1. Scroll to **tEst** menu.
2. Press **SEND** key and display will indicate “on”.
3. Press the **SEND** key again to activate the range test.
The transmitter will send a page to all pagers every 10 seconds. Pager will flash once when it receives a page.
4. Walk around the area where you expect to receive pages. When you have reached a point where the test pagers fail to receive two consecutive pages, you are considered out of range.
5. Press and hold the **DOWN** or **UP** arrow key to stop the range test.
6. Press and hold the **DOWN** arrow key to exit the programming menu.

Pager Re-Programming

If you encounter a duplicate pager number and would like to assign a new number, you can utilize the All-In-One transmitter to perform this task. With this programming function, please note of the following:

- ***Programming can only be done one pager at a time.***
- ***Ensure all pagers are removed from the charging slots before using the renumbering function, as it will assign the same number to all pagers that are in the slots.***

Programming a Pager

1. Remove all the pagers out of the charging base.
2. Scroll to **Prog** menu.
3. Press **SEND** key and display will show 4 dashes “_ _ _ _”.
4. Put the pager that you would like to renumber back onto the charging base.
5. Enter the desired pager number then press the **SEND** key. The number on the pager will change accordingly.
6. Once you’ve finished reprogramming a pager, press and hold the **DOWN** arrow key to exit the programming menu.

Frequently Asked Questions

Why do the the pagers flash and vibrate when first removed from the charger?

Each pager when removed from the charger will display one demonstration page.

I have lost some pagers; how do I replace them?

Replacement pagers can be purchased online [Buy Now](#).

What is the expected battery life? Can I buy replacements?

NoQ batteries should last up to 2 years with proper use. Try charging the pager before considering replacement batteries. If after 4 hours the pager charging light still displays amber, your pagers need to be repaired (under warranty) or replaced.

What is the process if I need to repair a pager that is under warranty?

1. Obtain a repair form from the JTECH website, www.customerpaging.com
2. Ship pagers needing repair with a copy of the form to the address listed below.
3. Make sure your company information is on all correspondence including the outside of the shipping box.
4. Ship in a traceable manner. Insure the package.

JTECH is not responsible for packages lost in transit. Please save the tracking number.

Shipping address:

NoQ c/o JTECH

1965 Evergreen Blvd. Suite 300, Duluth, GA 30096

ATTN: Repairs



Radio Compliance (Applies only to users in the United States)

THESE DEVICES COMPLY WITH PARTS 90 AND 15 OF THE FCC RULES, AS APPLICABLE. OPERATION IS SUBJECT TO THE CONDITION THAT THE DEVICES DO NOT CAUSE HARMFUL INTERFERENCE. MODIFICATION OR CHANGES NOT EXPRESSLY APPROVED BY THE MANUFACTURER COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

IMPORTANT NOTE: To maintain compliance with Radio Frequency exposure guidelines, the transmitter and antenna must be at least 8 inches (20 centimeters) from any person.

Your radio generates radio frequency electromagnetic energy during transmission mode. The radio is designed for and classified as "General Population" and may be used in any location as long as the separation distance listed above is maintained.

To ensure that your exposure to radio frequency electromagnetic energy is with the FCC allowable limits for occupational use, always follow these guidelines. Use ONLY authorized accessories with the equipment. Use of unauthorized accessories can cause the FCC Radio Frequency Exposure compliance requirements to be exceeded.

