

## Warranty Radio & Charger Service Form

\*Only in-warranty product can be serviced\*

Radios are covered for 2-years and charging bases have a 1-year warranty.

**Verify if product is in-warranty. Remove radio battery and check the date on the label below.**

Only in-warranty products can be serviced. Contact us at **800-321-6221** for assistance.



Radio Date (Under Battery): \_\_\_\_\_

**\*MUST be within 2 years of today's date\*\***

- 1. Complete and mail this form in the box with the equipment** to the address below using a traceable manner. JTECH is not responsible for equipment lost in shipping.
2. Include **ALL parts & accessories such as the battery and holster**. You may be charged for missing parts.
3. **Ship Equipment To: JTECH an HME Company**  
1400 Northbrook Parkway, Suite 320  
Suwanee, GA 30024

Company Name

Address

City

State

Zip Code

Phone

Contact Name

Email

Radio     Headset/Earpiece     Charger

Description of Issue:

**Return Shipping:**  GROUND  2ND DAY  OVERNIGHT  SATURDAY \*expedited shipping will incur additional costs\*

**Payment Method:**  Net 30 terms: (If authorized)     Credit Card: (Fill in Below)

Credit Card #:

Exp. Date:

CVV Code:

Billing Zip Code:

Terms & Conditions:

- ALL correspondence **MUST** include this form.
- You are responsible for shipping malfunctioning equipment to Jtech an HME Company for service
- All equipment is returned to you via ground shipping unless otherwise requested. Shipping expense is the customers' responsibility.

**By signing below, I acknowledge and agree to the terms and conditions of this form and represent and warrant that I am authorized to enter into this agreement.**

Customer Signature

Printed Name

Date