

VIRTUAL SERVICE KIOSK

QR CODE STAFF NOTIFICATION SYSTEM



<https://youtu.be/gO-84zRqiTs>





WHAT'S THE SYSTEM

COMING SOON!

Virtual Service Kiosk

QR Code Staff Notification System



- 1** QR Codes for patrons to scan.
- 2** Selection of action buttons to call **or** see other information like menus by connecting a URL to the button.
- 3** CloudAlert delivery from the patron smartphone to SmartCall Alert pagers.

VIRTUAL SERVICE KIOSK (VSK)

■ What?

- A new way for guests to send notifications without tabletop hardware.
- Annual subscription service with hardware supporting the back end.

■ Why?

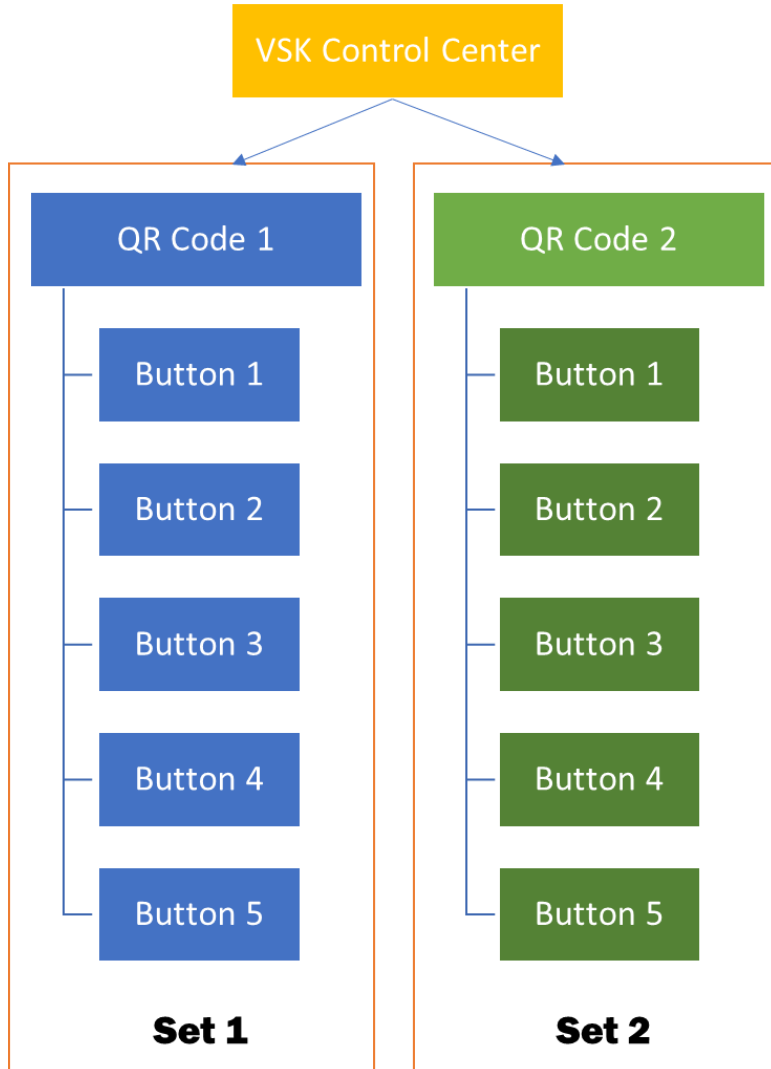
- Hardware based buttons are not always practical; too many, harsh conditions.
- Less hardware needed; Small staff system (1 station, pagers, charger).
- Ease of modifying via VSK Control Center: easily add or remove, quickly change destination, edit a button label in real time.

■ How?

- Use the guest's own smartphone to message JTECH Pagers.

- “VSK” (internal) / “Virtual Service Kiosk” – Complete product name.
- “Control Center” – administration section of VSK.
- “Set” – a single page showing action buttons on a guest’s phone.
Think of it as what is replacing a physical call button.
 - Sets include the QR code used to access the page, plus the action buttons.
 - The number of Sets determine the annual subscription price.
- “Metrics Dashboard” – reports visualized.

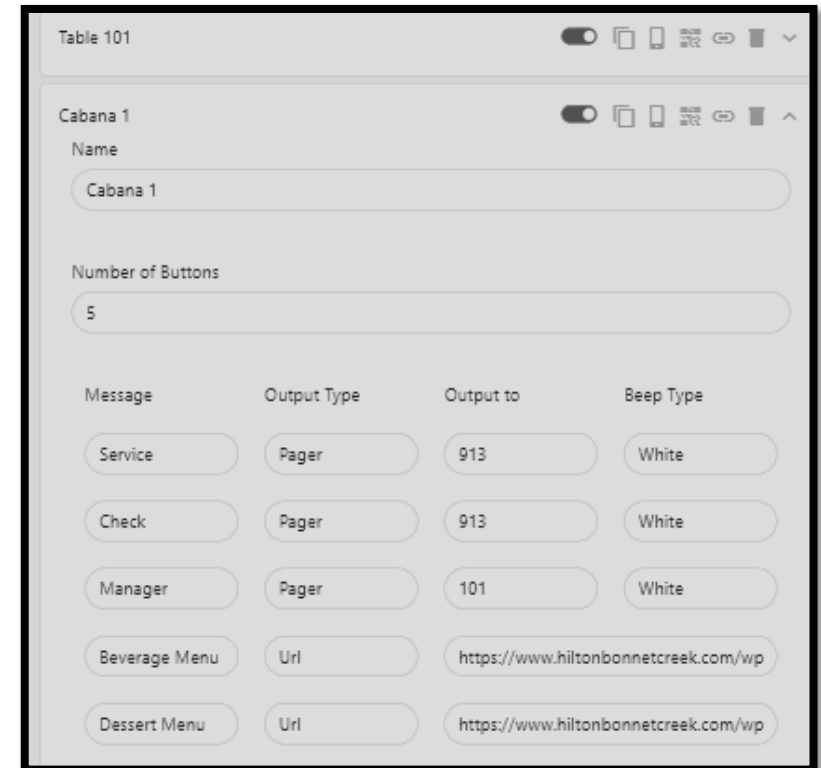
VSK SETS



Each QR Code/Button combination is called a Set. In the Control Center, the customer can name this Set anything that fits their business.

Subscription prices will be based on the number of sets they need. Each Set has one QR Code and up to 5 Virtual Buttons.

- Table
- Room
- Chair
- Zone
- Department
- Etc.



CONTROL CENTER – SETTINGS

- Easy to use dashboard
 - System Settings
 - Metrics Dashboard
 - User Administration
 - Collapsible side menu
- Allows for muted/quiet hours
- Add each QR code set (+)

JT System Settings

Choose a range time for muted hours:

Start: 10:00 PM End: 10:00 AM

Save

+

Table 14

Name: Table 14

Number of Buttons: 5

Message	Output Type	Output to	Beep Type
Service	Pager	913	White
Check	Pager	913	White
Manager	Pager	101	White
Beverage Menu	Url	https://www.hiltonbonnetcreek.com/wj	



CONTROL CENTER - SETTINGS

- 1-5 Buttons, 1 QR Code Per Set
- Enter Set Name; i.e., Table 14, Cabana 1
- Enter # of buttons desired
- Enter Message, beep type and destination for each
- Add a URL along with notifications
 - Change Output type from Pager to URL
 - Can be used for menus, loyalty programs and more
 - Consolidate QR Codes in a location
 - URL opens in a new window

VSK Control Center

Table 55	<input checked="" type="checkbox"/>					
Table 56	<input checked="" type="checkbox"/>					
Table 57	<input checked="" type="checkbox"/>					
Table 58	<input checked="" type="checkbox"/>					
Table 59	<input checked="" type="checkbox"/>					
Table 60	<input checked="" type="checkbox"/>					
Table 61	<input checked="" type="checkbox"/>					
Table 62	<input checked="" type="checkbox"/>					

Table 56	<input checked="" type="checkbox"/>					
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Name
Table 56

Number of Buttons
5

Message	Output Type	Output to	Beep Type
Service	Pager	913	White
Check	Pager	913	White
Manager	Pager	101	White
Beverage Menu	Url	https://www.hiltonbonnetcreek.com/wp-content/uploads/2022/03/Beech-beverage-mt	
Dessert Menu	Url	https://www.hiltonbonnetcreek.com/wp-content/uploads/2022/06/Beech-menu-06-20	

Cancel Save

CONTROL CENTER - SETTINGS

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T System Settings

The screenshot displays the 'System Settings' interface. At the top, there is a section for 'Choose a range time for muted hours' with a toggle switch, 'Start' time set to 10:00 PM, and 'End' time set to 10:00 AM. Below this is a 'Save' button. A plus sign button is visible below the muted hours section. The main section is titled 'Table 14' and contains several settings: 'Name' (Table 14), 'Number of Buttons' (5), and a table of button configurations. The table has columns for 'Message', 'Output Type', 'Output to', and 'Beep Type'. The last row is circled in red, showing 'Beverage Menu', 'Url', and the URL 'https://www.hiltonbonnetcreek.com/wj'.

Message	Output Type	Output to	Beep Type
Service	Pager	913	White
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Beverage Menu	Url	https://www.hiltonbonnetcreek.com/wj	

CONTROL CENTER – METRICS DASHBOARD

JT Metrics Dashboard

Set Date Range

Custom Dates Current Week Previous Week Current Month Previous Month

06/27/2022 - 07/03/2022

Single Store Report

Set Date Range

Summary

370
TOTAL PRESSES

REPORT DATE RANGE: 6/1/2022 - 6/24/2022

Total Presses

Date	Total Presses
4/12/2022	27
4/13/2022	35
4/14/2022	31
4/15/2022	22
4/16/2022	18
4/17/2022	16
4/18/2022	14
4/19/2022	30
4/20/2022	19
4/21/2022	11
4/22/2022	21
4/23/2022	23
4/24/2022	16
4/25/2022	31
4/26/2022	24
4/27/2022	18
4/28/2022	13

Total By Button

Button	Total Presses
Patio 4	40
Patio 3	37
Patio 2	68
Patio 1	65
Table 5	34
Table 4	37
Table 3	36
Table 2	34
Table 1	28

Total By Sub-Button

Sub-Button	Total Presses
Patio 4, Manager	7
Patio 4, Service	6
Patio 4, Check	11
Patio 3, Manager	11
Patio 3, Service	6
Patio 3, Check	6
Patio 2, Manager	6
Patio 2, Service	4
Patio 2, Check	3
Patio 1, Manager	13
Patio 1, Service	12
Patio 1, Check	21

- Reporting Built In
 - Optimize operations with analytics
 - Selectable Date Range
 - Track effectiveness of each Set or Button
 - Tiered drill down
- Single Store Reports
 - Total Presses
 - Total By Set
 - Total by Button

CONTROL CENTER – USER ADMIN

- Administration is Password Protected
- User information
- Account settings
- Add company logo here
 - Preview logo

The screenshot displays the 'User Administration' page in the JTECH control center. The page is divided into a left sidebar and a main content area. The sidebar contains navigation links for 'System Settings', 'Metrics Dashboard', and 'User Administration'. The main content area is titled 'User Administration' and is divided into two sections: 'USER CONFIGURATION OPTIONS' and 'ACCOUNT SETTINGS'. The 'USER CONFIGURATION OPTIONS' section includes fields for Name (steve), Lastname (willian), Email (steve@globant.com), Username (steve), and Password (masked with dots). The 'ACCOUNT SETTINGS' section includes fields for Station Id (flybuy), Account DBA (dba), Company (globant), Website (https://example.com), Company Phone, Company Email, Contact Name (steve), Contact Lastname (steve), Contact Phone, Contact Email, City (Lima), State (Lima), Country (Afgha), Zipcode (15801), Time Zone ((UTC-10:00) Hawaii), Address (Lima), and Address 2. At the bottom of the main content area, there is a 'Logo' section with a 'Choose File' button and 'No file chosen' text. A preview of the company logo for 'SAL'S' is shown at the bottom right of the page. The sidebar also contains 'Log Out' and 'Collapse' buttons at the bottom.

JTECH[®] AN HME COMPANY

User Administration

USER CONFIGURATION OPTIONS

Name: steve Lastname: willian

Email: steve@globant.com Username: steve Password:

ACCOUNT SETTINGS

Station Id: flybuy Account DBA: dba

Company: globant Website: https://example.com

Company Phone: Company Email:

Contact Name: steve Contact Lastname: steve

Contact Phone: Contact Email:

City: Lima State: Lima Country: Afgha Zipcode: 15801 Time Zone: (UTC-10:00) Hawaii

Address: Lima Address 2:

Logo: Choose File No file chosen

SAL'S

Log Out

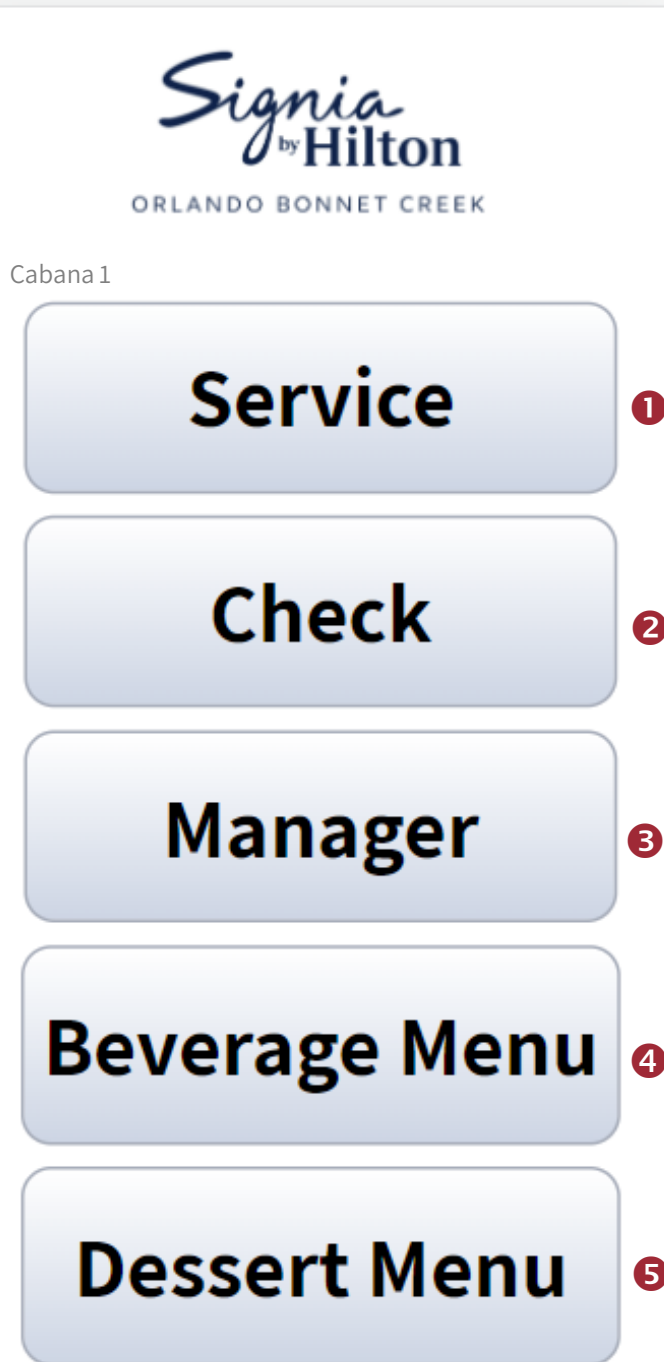
Collapse

CLOSING THE SALE

- Determine number of sets for customer.
- Determine number of pagers needed for staff.
- Hardware is one-time sale.
- Annual subscription for VSK use, tiered price structure.
 - Annual only, auto-renewal, sets limited by price tier.
- JTECH will...
 - Distribute customer form about setup
 - Generates the QR Codes and shares PNG files
 - Perform initial “Set” Up
 - Configure CloudAlert
 - Welcome customer to the Virtual Service Kiosk powered by JTECH.

GUEST VIEW

- After QR code scan using smartphone camera or app.
- Immediately presented with VSK page (no login or capture).
- Page remains active for 90 minutes.
 - Not necessary to scan QR again while page is still open.



- One to Five buttons per page.
- Location identifier
 - Table 10, Cabana 1
- Buttons will present options to call staff or get new information from an external URL.
 - ① Servers - pager group 912
 - ② Servers - pager group 912
 - ③ pager ID 101
 - ④ URL to menu PDF
 - ⑤ URL to menu PDF

USE CASES

Use Case	
Press for Service	<ul style="list-style-type: none">• Dining Tables• Pool Patios• Movie Theaters• Golf Courses• Dressing Rooms
Direct Customers to other URL's	<ul style="list-style-type: none">• View the menu• Join the loyalty program• Fill out a customer survey• Purchase online merchandise• And many more...

JTECH AN HME COMPANY

INDUSTRY ▾ CURBSIDE & TEXT ▾ PAGERS ▾ TWO-WAY RADIOS ▾ ONLINE STORE & PROMOS ▾ CUSTOMER CARE ▾

FOOD AND BEVERAGE

RESORTS, CASINOS AND CRUISE SHIPS

HEALTHCARE

COUNTRY CLUB

SPA AND SALON

RETAIL

The technology stack for a country club can be very complicated. With so many activities spread over such a large amount of space, our Virtual Service Kiosk call button notification system is the perfect addition. Whether your guests are poolside, on the 9th hole, on the tennis courts or in a conference room, you can create a combination of call for service buttons that are diverse enough to handle even the most discerning members.

<https://www.jtech.com/jtech-virtual-service-kiosk>



PART NUMBERS & PRICING

VSK PART NUMBERS*

VSKSETUP	VIRTUAL SERVICE KIOSK ONE TIME SET UP FEE PER LOCATION	\$45.00
VSKSUB010	ANNUAL SUBSCRIPTION VIRTUAL SERVICE KIOSK - UP TO 10 SETS - NO PHYSICAL HARDWARE INCLUDED	\$175.00
VSKSUB025	ANNUAL SUBSCRIPTION VIRTUAL SERVICE KIOSK - UP TO 25 SETS - NO PHYSICAL HARDWARE INCLUDED	\$375.00
VSKSUB050	ANNUAL SUBSCRIPTION VIRTUAL SERVICE KIOSK - UP TO 50 SETS - NO PHYSICAL HARDWARE INCLUDED	\$540.00
VSKSUB999	ANNUAL SUBSCRIPTION VIRTUAL SERVICE KIOSK – UP TO 100 SETS - NO PHYSICAL HARDWARE INCLUDED	\$800.00
Anything over 100 Sets, contact your JTECH representative.		

HARDWARE PART NUMBERS

TXIST	Integration Station - Serial, USB, Ethernet IP TX
SALPGR100	SmartCall Alert Pager - Rechargeable Text Pager w/ color coded visual messages
CCCHAR6	SmartCall Alert 6 position charger – power not included
CHPS110	Charger power supply – small barrel
ISKEY	USB Mini Keyboard



* Subscription includes CloudAlert service, Auto Renewal

QUESTIONS?

CONTACT YOUR JTECH REPRESENTATIVE:

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