

VIRTUAL SERVICE KIOSK

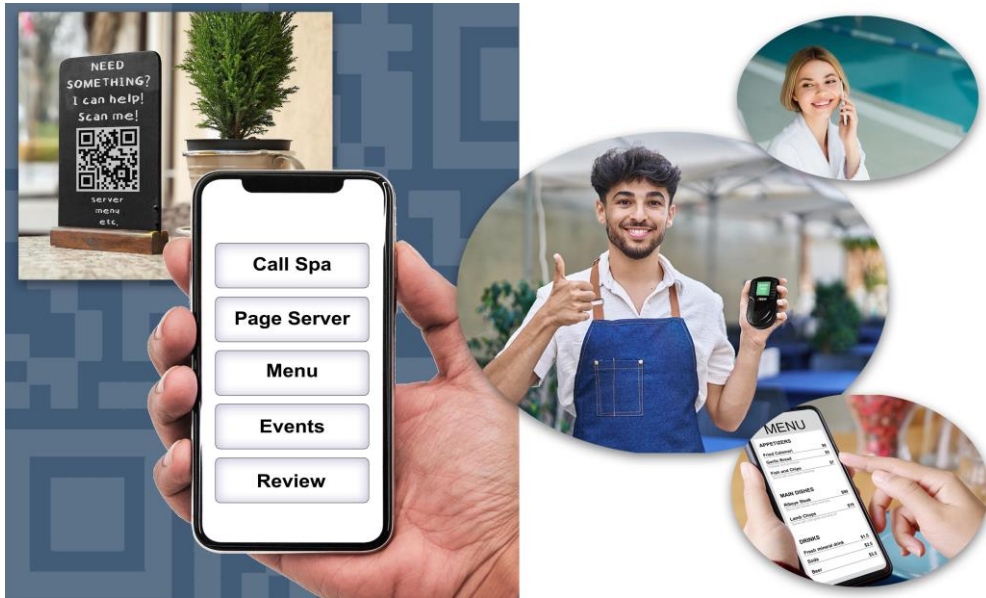
QR CODE STAFF NOTIFICATION SYSTEM



<https://youtu.be/gO-84zRqiTs>



WHAT'S THE SYSTEM

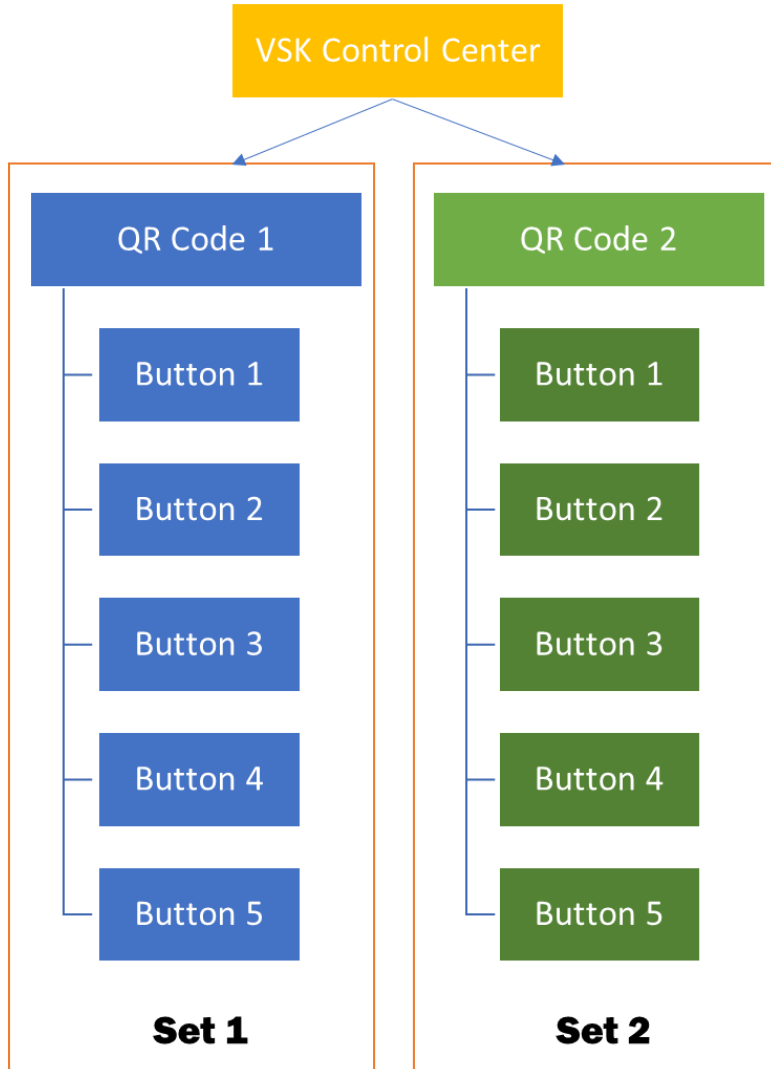


- 1 QR Codes for patrons to scan.
- 2 Selection of action buttons to call **or** see other information like menus by connecting a URL to the button.
- 3 Message is delivered to designated SmartCall Alert pager(s).

VIRTUAL SERVICE KIOSK (VSK)

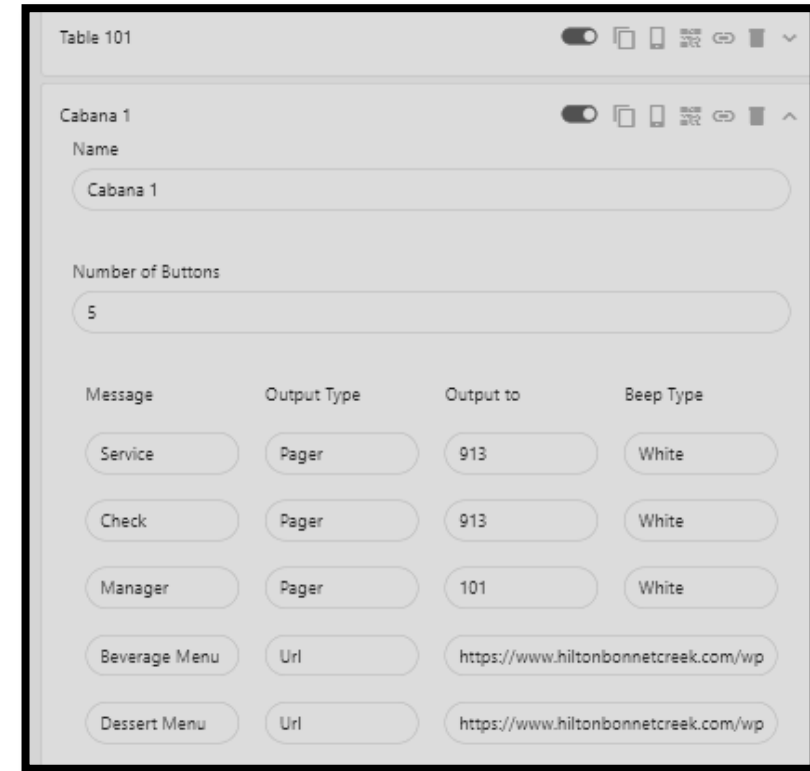
- What?
 - A new way for guests to send notifications without tabletop hardware.
 - Annual subscription service with hardware supporting the back end.
- Why?
 - Hardware based buttons are not always practical; too many, harsh conditions.
 - Less hardware needed; Small staff system (ISTATION, pagers, charger).
 - Ease of modifying via VSK Control Center: easily add or remove, quickly change destination, edit a button label in real time.
- How?
 - Use the guest's own smartphone to message JTECH Pagers.

VSK SETS



Each QR Code/Button combination is called a Set. In the VSK Control Center, you can name this Set anything that your business.

- Table
- Room
- Chair
- Zone
- Department
- Etc.



CONTROL CENTER – SETTINGS

- Easy to use dashboard
 - System Settings
 - Metrics Dashboard
 - User Administration
 - Collapsible side menu
- Allows for muted/quiet hours for entire system
- Add each QR code set (+)
- Download all your QR codes at once

The screenshot displays the 'System Settings' interface. At the top, there is a section for 'Choose a range time for muted hours:' with a toggle switch. Below this, there are two time selection fields: 'Start' set to '02:00 PM' and 'End' set to '03:00 PM'. A 'Save' button is positioned below these fields. In the middle of the interface, there is a '+ 5 / 10' button on the left and a download icon button on the right. The bottom section shows 'Section 101' with a name field containing 'Section 101'. To the right of the name field is a row of icons: a toggle switch, a document icon, a mobile phone icon, a QR code icon, a link icon, a trash can icon, and an expand icon. A callout box highlights these icons with labels: 'on/off', 'clone', 'preview', 'download QR', 'Copy link', 'delete', and 'expand'.

CONTROL CENTER - SETTINGS

- 1-5 Buttons, 1 QR Code Per Set
- Enter Set Name; i.e., Table 14, Cabana 1
- Enter # of buttons desired
- Enter Message, beep type and destination for each
- Add a URL along with notifications
 - Change Output type from Pager to URL
 - Can be used for menus, loyalty programs and more
 - Consolidate QR Codes in a location
 - URL opens in a new window
- Enter in a Phone Number to call

T System Settings

Choose a range time for muted hours:

Start End



Table 14

Name

Number of Buttons

Message	Output Type	Output to	Beep Type
<input type="text" value="Service"/>	<input type="text" value="Pager"/>	<input type="text" value="913"/>	<input type="text" value="White"/>
<input type="text" value="Check"/>	<input type="text" value="Pager"/>	<input type="text" value="913"/>	<input type="text" value="White"/>
<input type="text" value="Manager"/>	<input type="text" value="Pager"/>	<input type="text" value="101"/>	<input type="text" value="White"/>
<input type="text" value="Beverage Menu"/>	<input type="text" value="Url"/>	<input type="text" value="https://www.hiltonbonnetcreek.com/wj"/>	

CLONE A SET

- Clone the first Set for speedy set-up.
 - Select the Clone Button – Enter the number of additional sets desired (within the account allowance)
 - The additional sets will populate in the list.
- Simply rename each set without having to go through all of the other configuration



Success

OK

The screenshot shows a 'Clone Call Buttons' dialog box with a title bar containing a close button (X) and a toolbar with icons for cloning, mobile, QR code, link, trash, and up arrow. The dialog has a label 'Number of Call Buttons' with a red asterisk, followed by a text input field containing the number '3'. At the bottom right of the dialog are 'Close' and 'Save' buttons. Below the dialog is a list of call button sections:

Section 102							
Section 102-1							
Section 102-2							
Section 102-3							

MUTED HOURS

- Enabling the Muted Hours feature deactivates the entire system during the specified schedule.
- Prevent users from using the system during non-business hours.
- User will get a notification if the QR code is scanned during this period.

The image shows a screenshot of a 'System Settings' interface. A red box highlights the 'Choose a range time for muted hours' section, which includes a toggle switch, 'Start' and 'End' time pickers (set to 04:00 PM and 07:00 PM), and a 'Save' button. A red arrow points from this box to a 'Success' notification dialog box with a green checkmark and an 'OK' button. Another red arrow points from the 'Success' dialog to a red box in the bottom right corner of the screen, which contains the system tray information: '5:19 PM 2/26/2023'. In the foreground, a white notification card is displayed with the text 'Service not currently available' and 'Virtual Service Kiosk. JTECH asds' at the bottom.

System Settings

Choose a range time for muted hours:

Start: 04:00 PM End: 07:00 PM

Save

6 / 10

Success

OK

Table 1-2

Service not currently available

Virtual Service Kiosk. JTECH asds

68°F Mostly cloudy 5:19 PM 2/26/2023

TIMEOUT PERIOD

- There is a 90-minute time out period.
 - This feature is automatically enabled to ensure a patron cannot send a notification after-hours or from a different location.
 - If a set is pressed after the timeout period has expired, they will receive a customer branded notice.



CONTROL CENTER – METRICS DASHBOARD

JT Metrics Dashboard

Set Date Range

Custom Dates Current Week Previous Week Current Month Previous Month

06/27/2022 - 07/03/2022

- Reporting Built In
 - Optimize operations with analytics
 - Selectable Date Range
 - Track effectiveness of each Set or Button
 - Tiered drill down
- Single Store Reports
 - Total Presses
 - Total By Set
 - Total by Button

Single Store Report

Set Date Range

Custom Dates Current Week Previous Week Current Month Previous Month

REPORT DATE RANGE: 6/13/2022 - 6/24/2022

Summary

370
TOTAL PASSES

Total Presses

Date	Total Presses
6/13/2022	27
6/14/2022	35
6/15/2022	31
6/16/2022	22
6/17/2022	18
6/18/2022	16
6/19/2022	14
6/20/2022	30
6/21/2022	19
6/22/2022	12
6/23/2022	21
6/24/2022	23
6/25/2022	16
6/26/2022	31
6/27/2022	24
6/28/2022	18
6/29/2022	13

Total By Button

Button	Total
Patio 4	40
Patio 3	37
Patio 2	68
Patio 1	65
Table 5	34
Table 4	37
Table 3	36
Table 2	34
Table 1	28

Total By Sub-Button

Sub-Button	Total
Patio 4.Manager	7
Patio 4.Service	6
Patio 4.Check	13
Patio 3.Manager	11
Patio 3.Service	6
Patio 3.Check	6
Patio 2.Manager	6
Patio 2.Service	4
Patio 2.Check	3
Patio 1.Manager	13
Patio 1.Service	11
Patio 1.Check	71

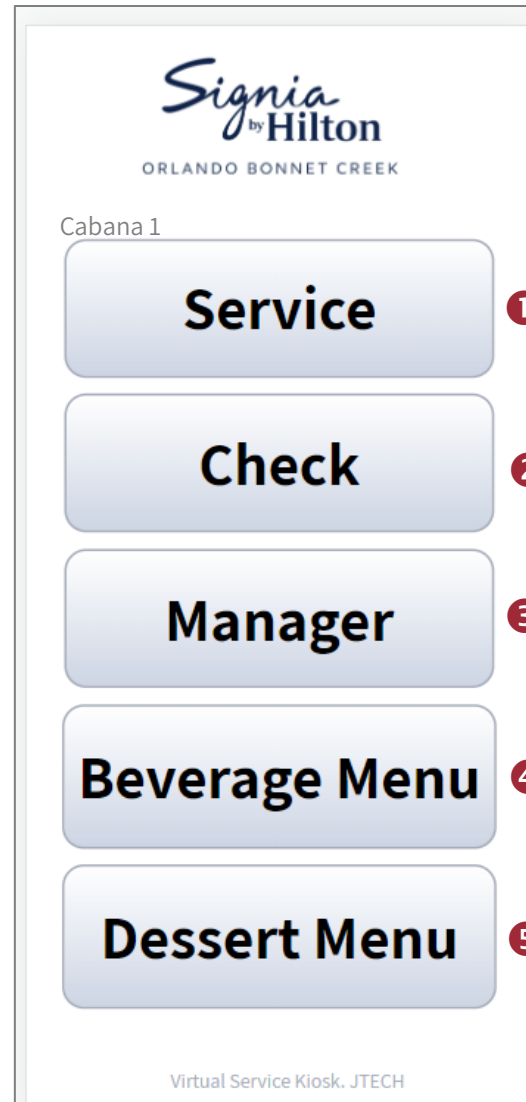
CONTROL CENTER – USER ADMIN

- Administration is Password Protected
- User information
- Account settings
- Add company logo here
 - Preview logo

The screenshot displays the 'User Administration' interface. On the left is a blue sidebar with navigation options: 'System Settings', 'Metrics Dashboard', and 'User Administration'. The main content area is titled 'User Administration' and contains two sections: 'USER CONFIGURATION OPTIONS' and 'ACCOUNT SETTINGS'. The 'USER CONFIGURATION OPTIONS' section includes fields for Name (steve), Lastname (willian), Email (steve@globant.com), Username (steve), and Password (masked with dots). The 'ACCOUNT SETTINGS' section includes fields for Station Id (flybuy), Account DBA (dba), Company (globant), Website (https://example.com), Company Phone, Company Email, Contact Name (steve), Contact Lastname (steve), Contact Phone, Contact Email, City (Lima), State (Lima), Country (Afgha), Zipcode (15801), Time Zone ((UTC-10:00) Hawaii), Address (Lima), and Address 2. At the bottom of the form is a 'Logo' section with a 'Choose File' button and 'No file chosen' text. In the bottom right corner of the interface is a logo for 'SAL'S' featuring a cartoon character holding a tennis racket. The bottom left of the sidebar contains 'Log Out' and 'Collapse' buttons.

GUEST VIEW

- After QR code scan using smartphone camera or app.
- Immediately presented with VSK page (no login or capture).
- Page remains active for 90 minutes.
 - Not necessary to scan QR again while page is still open.



- One to Five buttons per page.
- Location identifier
 - Table 10, Cabana 1
- Buttons will present options to call staff or get new information from an external URL.
 - ① Servers - pager group 912
 - ② Servers - pager group 912
 - ③ pager ID 101
 - ④ URL to menu PDF
 - ⑤ URL to menu PDF

CLOSING THE SALE

- Determine number of sets for customer.
- Determine number of pagers needed for staff.
- Hardware is one-time sale.
- Annual subscription for VSK use, tiered price structure.
 - Annual only, auto-renewal, sets limited by price tier.
- JTECH will...
 - Distribute customer form about setup
 - Generates the QR Codes and shares PNG files
 - Perform initial “Set” Up
 - Configure CloudAlert
 - Welcome customer to the Virtual Service Kiosk powered by JTECH.

PART NUMBERS & PRICING

VSK PART NUMBERS*

System Size	# of Sets	Annual \$	JTECH P/N
Setup	Virtual Service Kiosk onetime set up fee	\$45.00	VSKSETUP
Small System	1 - 10 Sets	\$175.00	VSKSUB010
Medium System	11 - 25 Sets	\$375.00	VSKSUB025
Large System	26 - 50 Sets	\$540.00	VSKSUB050
Xtra Large System	51 - 99 Sets	\$800.00	VSKSUB099
X Xtra Large System	100 - 149 Sets	\$1,000.00	VSKSUB999
Mega Pint System	150 - 299 Sets	\$1,300.00	VSKSUB999
Super Large System	300 - 500 Sets	\$1,600.00	VSKSUB999

HARDWARE PART NUMBERS

TXIST	Integration Station - Serial, USB, Ethernet IP TX
SALPGR100	SmartCall Alert Pager - Rechargeable Text Pager w/ color coded visual messages
CCCHAR6	SmartCall Alert 6 position charger – power not included
CHPS110	Charger power supply – small barrel
ISKEY	USB Mini Keyboard



* Subscription includes CloudAlert service, Auto Renewal

QUESTIONS?

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