

JTECH, an HME Company (“JTECH”) is dedicated to the creation and delivery of high-quality products. To ensure continued innovation, JTECH periodically elects to discontinue specific products.

Reasons for discontinuing products vary, but may include the following: older technology, redundancy of products, market demand for the product no longer justifies maintaining product development or service, the product(s) has reached the end of its natural lifecycle and parts obsolescence.

End of Life and End of Support Announcement for select JTECH product(s)
(EOL0512023)

JTECH announces the End of Life (EOL) and End of Service (EOS) for the below products.

The EOL period will vary depending on volume of business. During this period, we will continue to stock product and new system sales are encouraged.

After the EOS date has passed, the product(s) will be removed from all price lists, removed from JTECH’s and manufacture’s website, store and will no longer be available for purchase. We will continue to support parts and replacements on a best effort basis.

For more information, including all EOL & EOS dates, on each product, refer to Table 1.

Table 1. Planned Discontinued Products with part numbers, EOL announcement date, EOL Date & EOS Date

| <u>PART #</u> | <u>DESCRIPTION</u> | <u>EOL ANNOUCEMENT</u> | <u>EOL DATE</u> | <u>EOS DATE</u> |
|---------------|--------------------------------------|------------------------|-----------------|-----------------|
| LTD15 | 15 Position IQ Charging base | 5/1/2023 | 6/30/2025 | 6/30/2027 |
| BSMTIQ | SmartCall Alpha IQ Pager - Blue Case | 5/1/2023 | 6/30/2025 | 6/30/2027 |
| SMTCHAR | 30 position SmartCall Alpha charger | 5/1/2023 | 6/30/2025 | 6/30/2027 |

For more information about JTECH’s End of Life Policy, click [here](#)