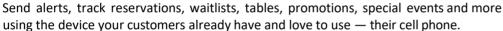


Integrated Guest & Table Management



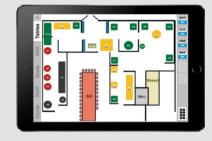


HostConcepts is an all-inclusive mobile solution for restaurant guest management. Use it with our other wireless paging systems or as an alternative to restaurant pagers.

With HostConcepts, you can easily manage reservations, modify floor maps, send text messages and interact with guests and staff from one single program. Add as many apps as your business needs.







Additional Features

Our all-inclusive app helps you manage reservations, table and waitlist management for restaurants.

Offline Mode

Continued access to your waitlist & reservations if your restaurant's internet connection is interrupted.

Reservations

At-a-glance auditing of reservation activity; guests seated, wait times, cancellations and more.

TapAhead™ Seating

Guest add themselves on your waitlist from their mobile device. Create a link from your website or mobile app and customers can do the rest.

Hotschedules Integration

Integrate schedules from HotSchedules to quickly view employee work schedules.

Table Assignment

Quickly assign servers to sections. Preplan staff shifts, track server rotation and view table history.

Flexible Guest Communications

Host Concepts supports paging and SMS text, serving your guests' preferences.

Guest Interaction

Interactive tools for your guests while they wait. Display daily specials and get guest feedback about the experience.

Text Guests

Text reservation reminders 24 hours in advance and send guests texts when their table is ready onsite.





Specifications

Transmitter	IStation Transmitter Allows seamless integration of JTECH pagers
Pagers Supported	 GuestCall® Pagers QuietCall® Pagers Staff / Manager Pagers
Admin Reports	Table Seating TimeTurnover RateCustomer Rating
SMS Texting Capability	 Send Unlimited SMS Text Supports 2-way Text Responses Outgoing Texts via Wi-fi or Cellular

Devices

Operating Systems	iPad: iOSWindowsMac
Supported Browers	Chrome
Languages	American English

Optional Guest Pagers



GuestCall® Digital Coaster Pager



GuestCall® IQ Pager

Optional Staff Pagers



About JTECH

JTECH is the largest on-site paging company in the world and the leading provider of on-site messaging solutions for hospitality, healthcare, retail, church nurseries and other markets. Headquartered in Duluth, Georgia. JTECH is a an innovative technology company focused on enhancing productivity and customer service for multiple markets including restaurant and pro audio since 1988.

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